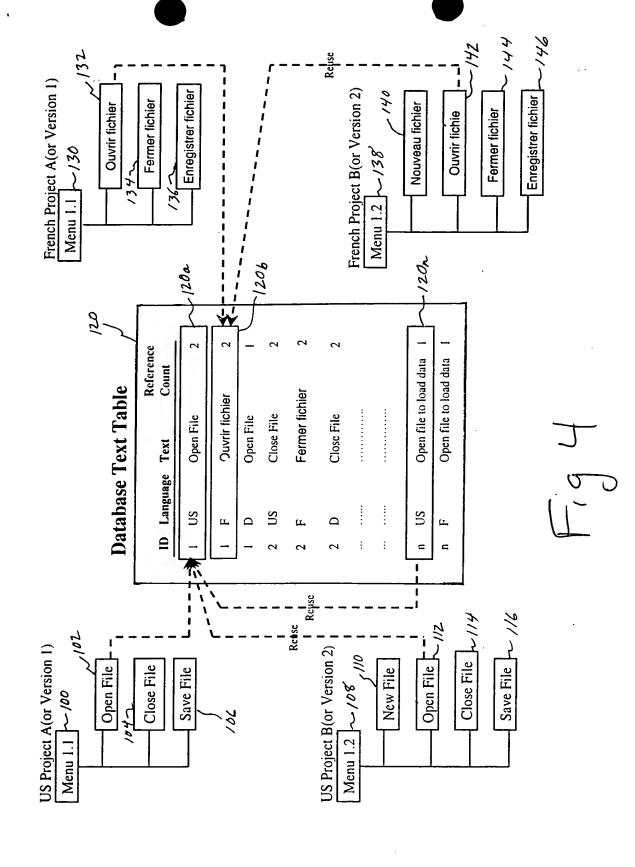


-; ·



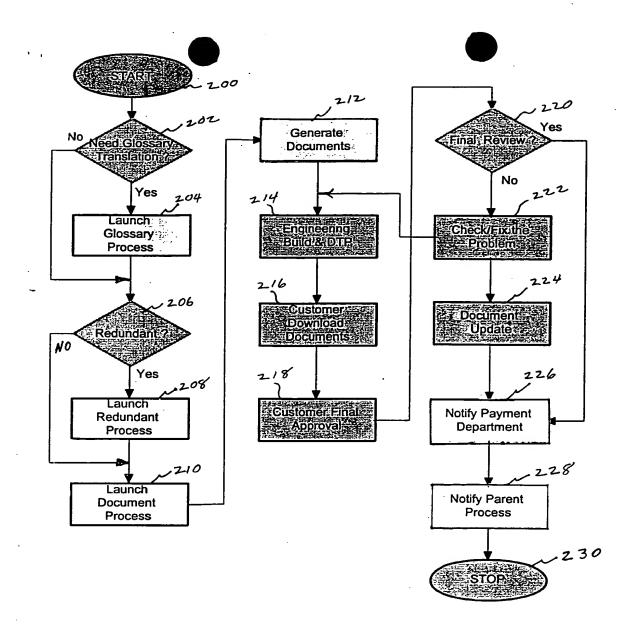
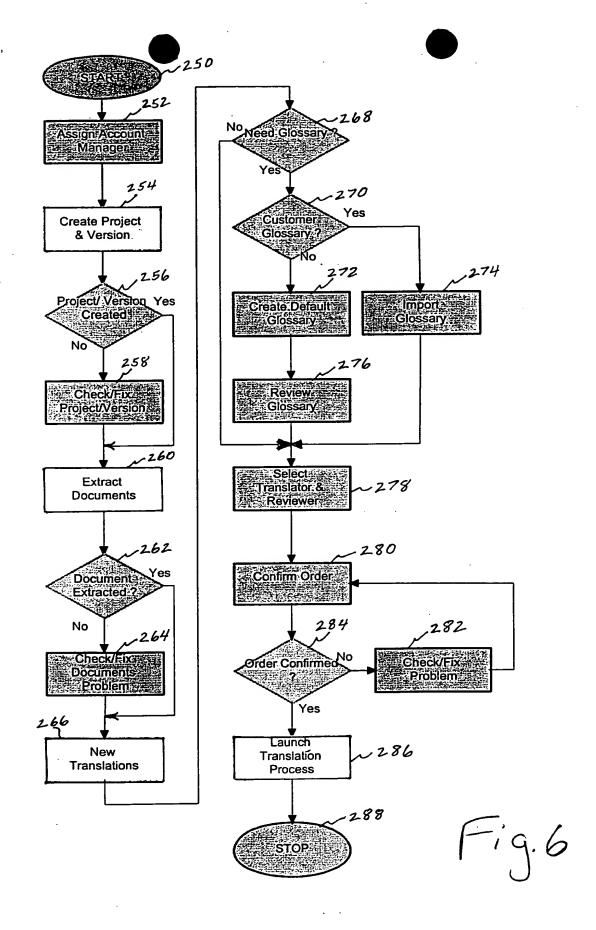


Fig.5



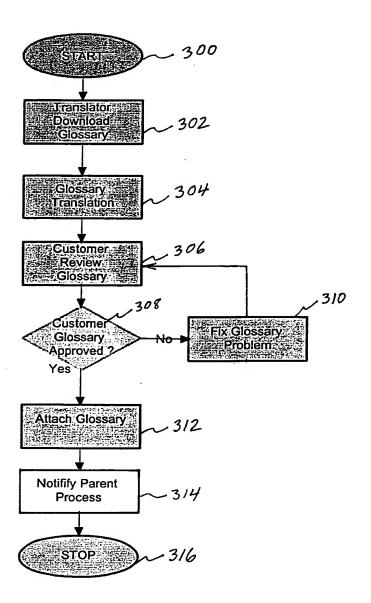


Fig. 7

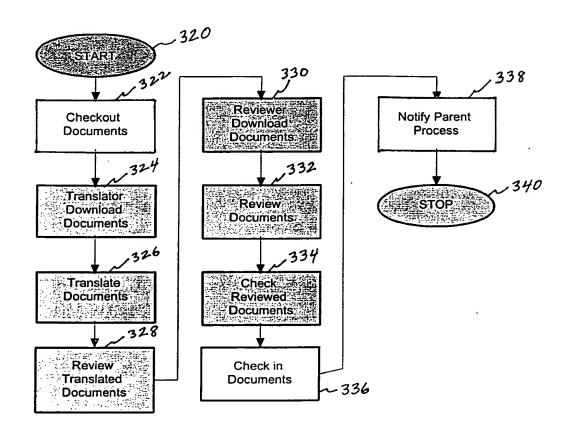


Fig. 8

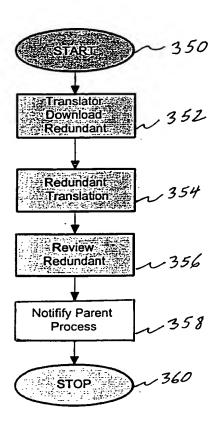


Fig. 9

Submit Order By Customer

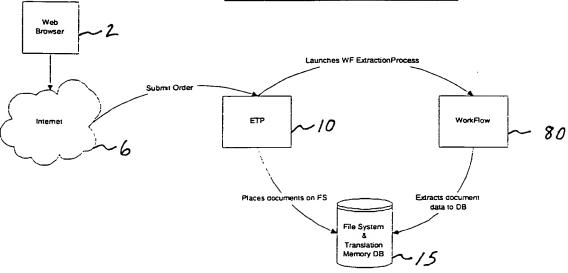


Fig. 10

Translation Order Assigned to translator Web Browser Opens ETP page containing FTP link Nypenink to ETP page Sends email to translator Sends email to translator File System A Translation Memory DB 15

Upload/Complete Order by translator

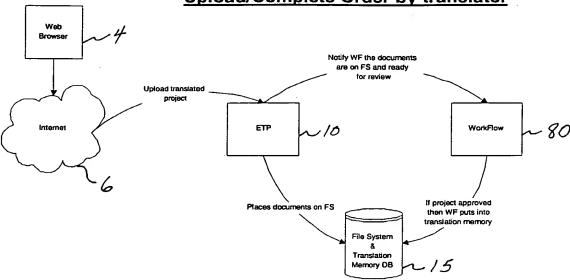
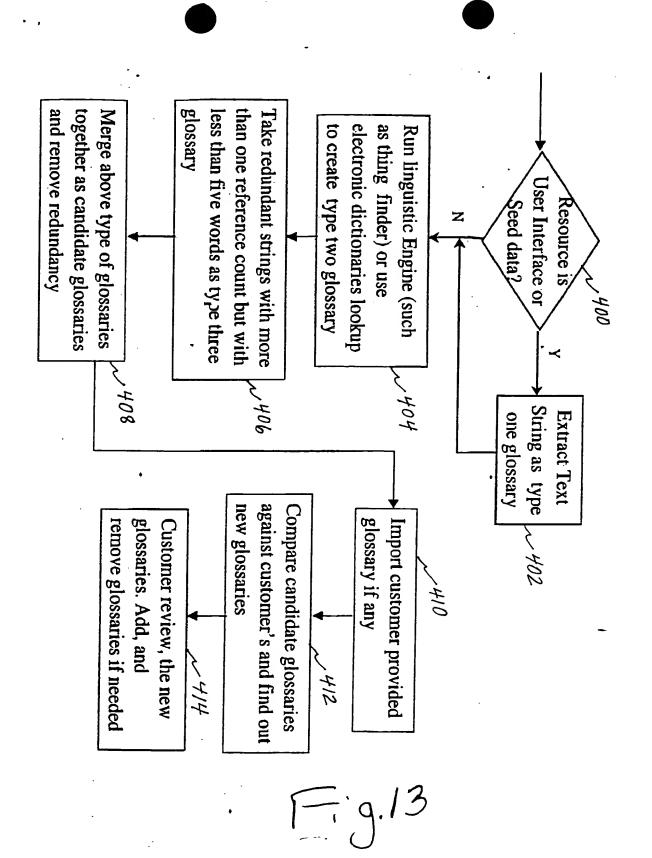


Fig. 12



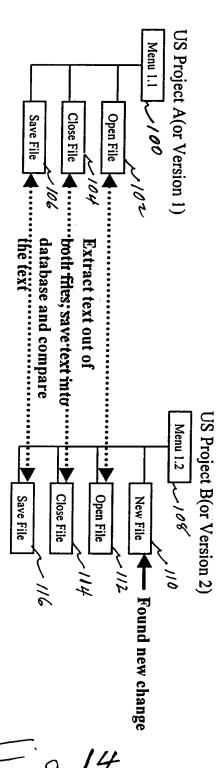


Fig. 14